



June 24, 2020

To whom it may concern,

We wanted to reach out today as you may be impacted by an upcoming Aqua Pennsylvania project. I am writing to provide you with details on Aqua Pennsylvania's construction work that is scheduled near your homes. Before I do, on behalf of Aqua, I want you to know that we hope you and your family are faring well during this COVID-19 pandemic. During this time of uncertainty, please know that the water Aqua Pennsylvania delivers to our customers remains compliant, meeting or outperforming all standards of the Safe Drinking Water Act.

The COVID-19 pandemic has shined a greater light on the importance of access to safe drinking water and Pennsylvania Governor Tom Wolf has identified Aqua as part of the life-sustaining business sector that contributes to the health and safety of Pennsylvania. Our ability to continue the uninterrupted delivery of safe drinking water to your homes and businesses is dependent on our ability to continue the necessary replacement of aging water mains.

Aqua Pennsylvania will begin the installation of 604 feet of new 8-inch ductile iron water main on **Kings Drive between Bishop Drive and Bodley Road** in Chester Heights Borough and Aston Township on Thursday July 9, 2020.

The \$175,000 project is part of our continuing infrastructure improvement program that replaced more than 38 miles of aging main in Delaware County in 2019 to improve service reliability for customers. The new water main will reduce the potential for main breaks and discolored water and improve water flow in the area.

Construction will generally take place weekdays between 7 a.m. and 4 p.m. However, crews might need to work beyond 4 p.m. and on Saturdays in some cases. Access will be provided for emergency, mail and trash service. Residents will have access to their properties, but at times will need to enter from different directions due to changing work zones.

Following the installation of the new water main, there will be a period of time during which the main will be chlorinated and tested before being put into service. Activity on the job site will be limited during this phase. Permanent road restoration would be complete in the fall of 2020. We are closely monitoring the COVID-19 crisis and will change our practices if and when required. Aqua will have an inspector on the job each day to answer your questions.

Our employees and contractors are implementing the social distancing and hygiene practices encouraged by the Centers for Disease Control and other agencies. Should you encounter our crews and other employees, please maintain social distancing for your own safety as well as that of our crews. The work we are continuing is recognized as critical and our employees throughout the state are working 24/7 to answer your calls, respond to emergencies and maintain uninterrupted water service.

In addition to reaching our customer service staff and emergency dispatcher at 1.877.987.2782, you may also call me with any questions regarding the project at 610.328.7713.

We appreciate your support and wish you good health.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan Roth". The signature is fluid and cursive, with a small dot at the end.

Alan Roth  
Manager of Construction