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Georgetown, DE 19947  
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**New Castle Campus**  
600 South Street  
New Castle, DE 19720  
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**PetSmart®  
Everyday Adoption Center**  
1390 N Dupont Hwy  
Dover, DE 19901  
PHONE 302.736.5260

March 17<sup>th</sup>, 2020

To Whom it May Concern,

The Brandywine Valley SPCA Animal Protective Services strives every day to make sure that our townships and boroughs, and their constituents are provided with get the best service along with safe practice.

As concerns arise around COVID-19 it we have determine that in order to continue to provide our services we must set priority for emergency calls only. These calls may be violations of cruelty statues or gross neglect, as examples.

We are asking the townships and boroughs to notify the community as well as local and/or state police that if they have any calls regarding dangerous dog, injured dogs, or animal bites to a human that they can contact us. Our officers who are well versed in these scenarios will continue to mitigate them. If our dispatch receives a call related to stray or at large animals, noise ordinances, or other misdemeanor complaints we will record the nature of the complaint, as well as information related to the complainant and an officer will seek to follow-up without putting our community members at undue risk.

If you may have any questions related to this *temporary* change of operation, please do reach out.

Thank you for your consideration.

Best Regards,

Daniel Achuff  
Animal Protective Services Supervisor  
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